



ENIGMA ANNOUNCES ELECTRONIC PARTS CATALOG SOFTWARE FOR OIL AND GAS EQUIPMENT MANUFACTURERS

BURLINGTON, Mass.---June 8, 2009---Enigma Inc., the leader in aftermarket service and support technology, has released a new version of the Enigma InService Electronic Parts Catalog (EPC), (http://www.enigma.com/industries/oil_and_gas.cfm) with functionality that meets the needs of oil and gas equipment manufacturers and their diverse customer base of distributors, equipment operators and field service engineers.

Oil and gas original equipment manufacturers (OEMs) use the Enigma InService EPC software to automate the process of publishing and delivering product, parts and service information and to enable their customers to more easily identify and order OEM service parts. By ensuring accuracy and simplifying parts identification and procurement, OEMs increase their aftermarket share and profitability.

The new version of Enigma InService EPC provides advanced access control and additional multi-lingual support, which are critical features for OEMs that have a global network of distributors, operators and field service engineers. The access control features provide organizations with the ability to segregate both content and application functionality based on user ID and log-in. The multilingual support can display both the EPC graphical user interface and the service information in multiple languages. Users have the ability to change the current language from a drop down menu and set the preferred language according to the user ID and log-in.

The Enigma InService Electronic Parts Catalog (EPC) (http://www.enigma.com/solutions/is_epc/default.cfm) solution also integrates with back-end enterprise applications such as enterprise resource planning (ERP), enterprise asset management (EAM), order processing, diagnostic, warranty and parts inventory systems.

Quote, attributable to Jonathan Yaron, President and CEO of Enigma Inc.:

“Customer satisfaction with aftermarket parts and service information helps drive the OEM’s parts and service market share. OEMs need technology that can quickly and accurately publish, update and distribute all of their aftermarket information in a user-friendly environment that streamlines the part identification and ordering processes; otherwise, service technicians and parts managers are likely to buy the parts from an alternate supplier that can better support their needs.”

Links for more information:

[About Enigma InService EPC](#)

[Download the InService EPC fact sheet](#)

About Enigma

Enigma is the only software company delivering a product suite that improves the efficiency, consistency and profitability of maintenance, repair and overhaul (MRO) operations and aftermarket sales and service organizations. Enigma's unique products integrate with product lifecycle management, supply chain management, enterprise resource planning and other enterprise applications to provide a dynamic encyclopedia of service, parts and diagnostic information that captures technicians' expertise and manages an optimal service and support workflow. By facilitating aftermarket maintenance, parts logistics and equipment uptime, Enigma helps service and support organizations maximize their profitability. For more information, visit www.enigma.com and www.uptimeblog.com.

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