

For immediate release

Contact:

Joy Reo

Enigma, Inc.

781-273-3600

joyr@enigma.com

**KOREAN AIR SELECTS ENIGMA SOLUTION AND ORACLE® APPLICATIONS
FOR AIRCRAFT FLEET MAINTENANCE AND ENGINEERING**

Fully Integrated MRO System Will Help Decrease Operating Costs, Increase Technician Effectiveness

BURLINGTON, Mass.—March 3, 2008—Enigma Inc., the leader in aftermarket service and support technology and a member of Oracle PartnerNetwork, today announced that Korean Air has selected Enigma [InService MRO](#) and [Oracle® Complex Maintenance, Repair and Overhaul](#) to facilitate the maintenance of its entire fleet of aircraft. Korean Air is one of Asia's largest airlines, and the world's largest commercial airline cargo carrier, with a fleet of 124 aircraft.

The integration between Oracle E-Business Suite and Enigma supports the detailed needs of maintenance and engineering departments for airlines and maintenance shops. It retains an up-to-date configuration of each aircraft in the fleet, provides detailed planning and scheduling capabilities, records all maintenance activities and automates key processes such as job card generation, non-routine maintenance requirements and parts procurement.

For Korean Air, the solution will encompass all data related to airframe, engine and component maintenance, such as technical publications, service bulletins, parts catalogs, schematics and best practices. More than 3,000 field service technicians, maintenance engineers and technical documentation writers will apply the solution to the fleet, which includes the A300, A330, B737, B747 and B777 aircraft models. At every phase of the scheduled and unscheduled maintenance process, the combined solution provides information for troubleshooting, repair and reporting.

Korean Air selected the Enigma solution because it helps improve the efficiency of maintenance technicians by filtering relevant service and parts information according to the tail number/configuration of each aircraft. Enigma enhances productivity across all maintenance and planning activities by automating job card production and seamlessly integrating with XML authoring tools and the Oracle Content Database Suite. "After a rigorous and careful evaluation, we chose the combined solution because we are committed to optimizing every aspect of our fleet performance," said Sang-Man Lee, Managing Vice President, ERP Division at Korean Air. "We are confident that our new MRO system will help accelerate aircraft maintenance and decrease operational costs."

Korean Air represents the first joint win for the Oracle-Enigma relationship in [aviation maintenance](#), repair and overhaul. Oracle is the prime contractor for the complete MRO system being implemented at Korean Air; the implementation will be carried out in cooperation with

Hanjin Information Systems & Telecommunication (HIST), one of Korea's largest system integrators. "We are pleased to team with Enigma on this important project, because together Oracle and Enigma will enable Korean Air to increase aircraft uptime and improve regulatory compliance," said Rick Jewell, Oracle Senior Vice President, Application Development. "The Enigma technology has robust capabilities that complement Oracle solutions, and it is a significant part of the Korean Air implementation."

"This decision by Korean Air is a major vote of confidence in our technology, from one of the largest airlines and one of the largest enterprise software companies in the world," said Jonathan Yaron, CEO of Enigma. "We are delighted to provide a software solution that will be at the heart of the Korean Air maintenance operation."

About Korean Airlines

Korean Air was named the Best First/Business Class Airline and the Best Frequent Flyer Program in TIME Readers' Travel Choice Awards 2006. In April and July 2007 respectively, the carrier was named the Best Economy Class in the OAG Airline of the Year Awards and the Skytrax 2006/7 World Airline Awards. Korean Air, with a fleet of 124 aircraft, is one of the world's top 20 airlines, and operates almost 400 passenger flights per day to 115 cities in 37 countries. It is a founding member of SkyTeam, the global airlines alliance partnering Aeroflot, AeroMexico, Air France, Alitalia, CSA Czech Airlines, China Southern Airlines, Continental Airlines, Delta Air Lines, KLM and Northwest Airlines. For more information, visit <http://www.koreanair.com/>

About the Oracle PartnerNetwork

Oracle PartnerNetwork is a global business network of more than 19,500 companies who deliver innovative software solutions based on Oracle software. Through access to Oracle's premier products, education, technical services, marketing and sales support, the Oracle PartnerNetwork program provides partners with the resources they need to be successful in today's global economy. Oracle partners are able to offer their customers leading-edge solutions backed by Oracle's position as the world's largest enterprise software company. Partners who are able to demonstrate superior product knowledge, technical expertise and a commitment to doing business with Oracle qualify for the Certified Partner levels. For more info please visit <http://oraclepartnernetwork.oracle.com/>.

About Enigma

Enigma is the only software company delivering a product suite that improves the efficiency, consistency and profitability of maintenance, repair and overhaul (MRO) operations and aftermarket sales and service organizations. Enigma's unique products integrate with product lifecycle management, supply chain management, enterprise resource planning and other enterprise applications to provide a dynamic encyclopedia of service, parts and diagnostic information that captures technicians' expertise and manages an optimal service and support workflow. By facilitating aftermarket maintenance, parts logistics and equipment uptime, Enigma helps service and support organizations maximize their profitability. For more information visit www.enigma.com and www.uptimeblog.com

Trademarks

Oracle is a registered trademark of Oracle Corporation and/or its affiliates.

###