

Contact:

Anne Shannon
Enigma, Inc.
781-265-3606
annes@enigma.com

Avi Dines or David McKee
Schwartz Communications, Inc.
781-684-0770
enigma@schwartz-pr.com

ENIGMA 3C ® PLATFORM INTEGRATION CERTIFIED AS POWERED BY SAP NETWEAVER™

SAP NetWeaver Integration Enhances Enigma 3C Interoperability with SAP Landscape and Delivers More Flexible, Efficient Aftermarket Service and Support Platform

BURLINGTON, Mass.—February 14, 2005—Enigma Inc., the leader in aftermarket service and support technology today announced that the Enigma 3C Platform integration to SAP NetWeaver, SAP’s open integration and application platform, has been certified by SAP as “Powered by SAP NetWeaver”.

The Enigma 3C Platform is an enterprise application for mechanics and technicians that improves the installation, operation, diagnosis and repair of complex equipment. Enigma is used by automotive, aerospace, military and other industrial organizations to deliver critical service and parts information and best practice maintenance procedures to maintenance personnel located in dealerships, depots and in the field. With SAP NetWeaver integration, Enigma customers that use SAP will realize the benefits of an automated service organization faster. By leveraging SAP’s standardized enterprise portal infrastructure, Enigma 3C can easily draw from a wide variety of content systems and databases from across the enterprise, which is crucial to providing mechanics and technicians with a complete aftermarket support application.

As part of the SAP NetWeaver certification, Enigma created an iView for the SAP Enterprise Portal. Enigma’s Document Viewer iView allows SAP customers to deliver an Enigma-powered application within their enterprise portal, essentially adding an aftermarket support application to the existing suite of enterprise applications. The integration with SAP’s portal offering minimizes the time and cost of introducing a fully functional maintenance solution to the extended enterprise. Enigma’s tight front and back-end integration with SAP® solutions ensures that customers get more return on investment by harnessing their overall IT infrastructure to boost the productivity of the highly profitable service and support organizations and to provide powerful Web self-service capabilities to the rest of the enterprise.

SAP NetWeaver delivers a complete, open and flexible infrastructure that allows enterprises to integrate SAP and non-SAP applications easily. The platform is also the technical foundation for mySAP™ Business Suite and SAP xApps. The Enigma 3C Platform, built on an open, Java 2 Enterprise Edition (J2EE) n-tier based architecture, integrates the service and support organizations with all other departments in a company,

producing a solution that delivers up-to-date maintenance and replacement parts information via the Web, wireless, DVD and paper. As part of the Powered by SAP Netweaver certification, Enigma 3C version 8.3 has been deployed on SAP Web AS 6.40. Enigma has already integrated with several SAP solutions for sell-side and capital equipment maintenance, including: mySAP CRM, mySAP Aerospace & Defense, mySAP High Technology, mySAP Engineering, Construction & Operations and mySAP Automotive.

“For many customers, SAP NetWeaver provides a natural framework for deploying our best-in-class service and support application,” said Jonathan Yaron, president and CEO of Enigma. “By completing the ‘Powered by SAP NetWeaver’ certification, we are ensuring that these customers can quickly and easily plug the Enigma 3C Platform into a robust enterprise system, expanding the footprint of that system to the technical workforce on the frontlines of equipment maintenance and repair. Our blue-chip customer base has already proven the ROI for delivering real-time information to the field, and, now, with this integration, we have improved the business case for both our technology and SAP’s.”

About Enigma

Enigma is the only software company delivering a complete aftermarket platform that improves the profitability of the installation, operation and maintenance of complex equipment. Enigma creates a dynamic encyclopedia of service, parts and diagnostic information, captures technicians’ expertise and connects to vital corporate systems to manage an optimal service and support workflow. By turning service and support into business opportunity, Enigma maximizes customers’ profits through improved workforce productivity, parts logistics and equipment uptime.

SAP, R/3, mySAP, mySAP.com, xApps, xApp, SAP NetWeaver and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP AG in Germany and in several other countries all over the world. All other product and service names mentioned are the trademarks of their respective companies.